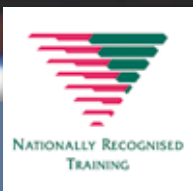
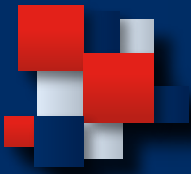


Personal Injury
Education Foundation

Certificate IV in Personal Injury Management (Return to Work)



pief.com.au



About the Personal Injury Education Foundation

The Personal Injury Education Foundation (PIEF) was established in 2006 by a consortium of Australian and New Zealand accident compensation regulators, insurers and claims management organisations who shared the vision of creating leading educational programs focused on the needs of those working in the personal injury management industry.



FNS40410 Certificate IV in Personal Injury Management (Return to Work)

Overview

The Certificate IV in Personal Injury Management (Return to Work) is designed to provide the skills and knowledge to enable you to:

- return injured workers back to the workplace, following an injury or illness
- administer and manage workplace based injury management programs.

The program has adapted resources and materials from the Canadian based National Institute of Disability Management and Research (NIDMAR).

Extensive consultation with a broad range of industry stakeholders ensures that the program:

- meets the training needs of professionals engaged in returning people to work across Australia
- reflects workplace environments and legislation relevant to injury management in Australia.

Benefits

- Nationally recognised qualification
- Successful completion of the eight modules will be awarded the Certificate IV in Personal Injury Management (Return to Work)
- Flexible online program
- Easily accessible learning portal
- Established local and interstate networks in the areas of injury management and return to work
- Complimentary Certified Personal Injury Professional (CPIP) membership valid for two years (upon completion). Visit pief.com.au/certification/cpip for more information.

Tailored to

Return to work co-ordinators, supervisors, team leaders, managers, and providers of return to work and rehabilitation services. Their roles include, but are not limited to, co-ordinating and facilitating return to work or people with temporary or permanent injuries, illnesses and disabilities.

Structure

The program is structured into eight modules and delivered via an online learning portal. All module content including results will be available online and accessed through a secure login. Participants will be given a login a week prior to commencement to use for the duration of the course.

An online facilitator with expertise in the topic area provides support through moderating activities and discussions.

Each module has a duration of two weeks, includes readings and is assessed via:

- completion of a quiz
- participation in online discussions
- submission of an assignment

An estimated 10 hours per fortnight is required to complete the module activities.

Modules for professional development

The eight modules do not have to be undertaken altogether. A minimum of four modules (any modules) may be selected to complete as part of professional development.

Participants have the choice to complete the additional four modules at a later date to obtain the Certificate IV in Personal Injury Management (Return to Work).

To register

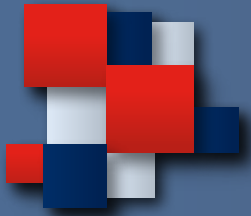
Visit the website pief.com.au/education.html to download and complete the registration form.

For further information contact PIEF

E: training_pief@pief.com.au

P: (03) 9940 4893

Modules:	Competencies:	Description:
M1 Australian disability and diversity framework	<ul style="list-style-type: none"> • HLTHIR403B Work effectively with culturally diverse clients and co-workers • CHCDISS09D Maximise participation in work by people with disabilities 	<p>Provides a broad outline of:</p> <ul style="list-style-type: none"> • Australian government legislation that can impact on managing return to work (such as sickness and disability entitlements) • human rights laws • the requirement for accommodation as it applies to workers with disabilities • the hierarchy of benefits available to an employee with an injury • cultural diversity in the workforce.
M2 Introduction to return to work co-ordination	<ul style="list-style-type: none"> • PSPIM406A Plan and Implement and monitor return to work plans • PSPIM405A Develop return to work plans 	<p>Provides an exploration of the role of a return to work co-ordinator, including:</p> <ul style="list-style-type: none"> • steps in the return to work process • elements of the return to work plan • roles of people involved in the process • hierarchy of return to work options • barriers that can decrease the likelihood of return to work and potential solutions.
M3 Accident compensation and return to work	<ul style="list-style-type: none"> • FNSPIM303A Work within the personal injury management sector 	<p>Provides an understanding of the:</p> <ul style="list-style-type: none"> • types of income replacement benefits and services available to those that have suffered a workplace or motor accident injury • crucial role income replacement benefits play in returning a person to work • knowledge required to interact with accident compensation insurers to fund treatments and services.
M4 Effective injury management programs	<ul style="list-style-type: none"> • PSPIM504A Contribute to a quality injury management system 	<p>Provides an examination of the:</p> <ul style="list-style-type: none"> • field of injury management • rationale for establishing an injury management program • various structures for providing a return to work capacity • process in setting up a new or analysing an existing injury management program.
M5 Workplace relations and injury management	<ul style="list-style-type: none"> • BSBHRM604A Manage employee relations • BSBWOR401A Establish effective workplace relationships • FNSCUS401A Participate in negotiations 	<p>Provides an insight into:</p> <ul style="list-style-type: none"> • analysing the human resources strategy of an organisation that influence the benefits provided to injured workers • the various aspects of industrial relations that impact injury management (including collective agreements and industrial and workplace relations Acts).
M6 Managing the return to work process	<ul style="list-style-type: none"> • FNSPIM502A Facilitate workplace assessment with stakeholders for personal injury cases • FNSPIM401A Plan and implement rehabilitation and return to work and health strategies 	<p>Provides an examination of the:</p> <ul style="list-style-type: none"> • management process including working with a return to work team (both internal personnel and external service providers) • return to work process including assessment, planning, implementation, monitoring, adaptation and evaluation.
M7 Promoting a return to work culture	<ul style="list-style-type: none"> • FNSPIM403A Educate clients on personal injury management issues 	<p>Provides a experiential approach to:</p> <ul style="list-style-type: none"> • planning and development of workplace communications programs aimed at creating support for injury management • examining external communications components including education and information targeted to service providers.
M8 Evaluating the return to work process	<ul style="list-style-type: none"> • PSPGOV509A Conduct evaluations 	<p>Provides an overview of:</p> <ul style="list-style-type: none"> • client satisfaction surveys and other approaches to assessing the return to work process • evaluation techniques employed, including matching outcomes to goals, benchmarking with other organisations, audits and cost-benefit ratios.



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